

BIO-DATA



Full Name : Dr. Swati S. Jagtap
Date & Place of Birth : 31st May 1984, Pune.
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Nationality : Indian
Sex : Female
Languages Known : Marathi, Hindi and English

Educational Details

Exam	Division	University	Year	Marks
B.Com	First Class	SPPU	2005	66.16 %
M.Com	First Class	SPPU	2008	60.00%
GDC&A	First Class	-	2006	-
NET	-	UGC	2009	Qualified
Ph. D.	-	SPPU	2016	-

Teaching Experience: 11 Years Graduate Level

Workshop/Seminar Attended: 08

Paper Presented 04

Research Paper Published:

Sr. No	Title	Journal Name	Journal Description	Year	ISBN/ISSN
1	A Study of Customer Perception about Online Food Ordering Services	Wesleyan Journal of Research	UGC Care Approved, Peer Reviewed and Referred Journal	2021	0975-1386
2	Necessity of customers from internet service providers – An empirical study	Anvesak	UGC Care Approved, Peer Reviewed and Referred Journal	2021	0378-4568
3	A study of 4G mobile service providers from customer perspective	Ajanta	UGC Listed, Peer Reviewed and Referred Journal	2018	2277-5730
4	Security issues and countermeasures of transaction in E-commerce	Ajanta	UGC Listed, Peer Reviewed and Referred Journal	2018	2277-5730
5	Impact of COVID-19 on Agriculture Sector in India	Ajanta	Peer Reviewed and Referred Journal	2021	2277-5730
6	A study of customer satisfaction and awareness regarding Unified Payment Interface of Pune City	Ajanta	Peer Reviewed and Referred Journal	2021	2277-5730

7	Necessity of customers from mobile service providers:An empirical study	International Journal of Contemporary Research in Management, Engineering and Health Science	International Journal	2013	2320-1185
8	Difficulties of E-Banking in India and their Suggestive measures	Bottom of the pyramid :Challenges and opportuniy	Referred Journal	2012	978-81-924627-0-7
9	Mobile towers and its nuisance	Business, Engineering and Industrial Applications	Referred Journal	2011	
10	Mobile phone services from customer perspectives:An empirical study	IJMR	International Journal	2013	2277-9302
11	Structural progress of vocational education in India	National conclave on vocationalisati on of commerce education	National Journal	2013	978-81-923438-3-9